

Hotel Cádiz Paseo del Mar

AFFILIATED

BY MELIÁ

Tourism ID: H/CA/00931

Activity: Hospitality establishment

Owner: MELIÁ HOTELS INTERNATIONAL SA

INTERNAL REGULATIONS

1. General provisions

People who access to this establishment will be obliged to comply with these Internal Regulations, in what does not contravene Decree-Law 13/2020, of May 18, which establishes extraordinary and urgent measures related to hotel establishments, coordination of alerts, reactivation of the cultural sector and flexibility in various areas in the face of the situation generated by the coronavirus (COVID-19), the Law 13/2011 of December 23 on Andalusian Tourism, Decree 47/2004 of February 10 of hotel establishments and other Norms and Precept of application.

2. Access, admission and permanence in the establishment

This establishment is for public use and free access, with no restrictions other than those derived from the legal provisions and these regulations.

The admission and permanence of people in this establishment will only be denied for the following reasons:

- a) Due to lack of accommodation capacity or facilities.
- b) When the closing time has been exceeded.
- c) When the minimum age established to access any area of the hotel is lacking.
- d) When the person does not meet minimum hygiene conditions.
- e) Failure to comply with the admission requirements established in these regulations.
- f) By adopting behaviors that may cause danger or annoyance to other people or users, or by hindering the normal development of the activity. Likewise, it will be cause for expulsion when they cause malicious damage to the facilities, scandals, and bustles, especially in the face of complaints from other users whose tranquility and privacy are disturbed.
- g) When the person is consuming drugs, narcotic or psychotropic substances, or shows obvious symptoms or behaviors of being intoxicated.
- h) When the person carries weapons and objects that can be used as such, except in the case of members of the Security Forces and Bodies or private bodyguards, integrated in private companies, who access the establishment in the exercise of their functions.

When the aforementioned circumstances concur or the persons incur in one or more of the aforementioned restrictions, the personnel responsible for the establishment may request the same that

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they abandon it, previous payment, in his case, of the accounts that they have pending by provision of services and consumptions.

The operating companies of the hotel establishments may seek the assistance of the Security Forces and Bodies to evict from them those who fail to comply with the internal regulations, fail to comply with the usual rules of social coexistence or intend to access or remain in them for a purpose different from the normal use of the service, in accordance with the provisions of article 36.4 of Law 13/2011, of December 23, Andalusian Tourism.

It is expressly stated that free access to the facilities, services and accommodation of this hotel establishment will not be denied or restricted to persons who so wish, for reasons of sex, disability, with or without a guide dog, religion, opinion or any other personal or social circumstance.

3. Entry record and admission document

The person or persons who wish to make use of the accommodation units, the common facilities and, where appropriate, the complementary services that are detailed in this Regulation, must present their official identification documents (DNI, Passport, etc.) for the purpose of their admission and registration in the establishment's registry.

This establishment, once the person or persons have been registered, will formulate an admission document that will include the name, category and registration number of the establishment, number or identification of the assigned accommodation, number of people who will occupy it, dates of entry and departure and diet that they have arranged and, when contracted directly, also the price of accommodation. Said admission document must be signed by the interested party to formalize their admission, once informed of the existence of these Regulations and of their rights and obligations.

The hotel establishment may request a prior payment guarantee, either by any of these means, credit card and bank transfer for the contracted services, both for the entire reservation and for the extras.

The complementary services that are offered and provided by this establishment or by other persons or entities are detailed in reception, will be formalized in their corresponding documents and will be settled in accordance with the agreed conditions.

RULES OF COEXISTENCE AND OPERATION

4. Rights and obligations of users

Users may freely access the establishment and remain in it, with the limitations contained in the submission rules indicated in section 1 and in these regulations.

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Users have the right to receive truthful, complete information prior to contracting the services offered. That, in these services, their security, privacy and tranquility are guaranteed, that they correspond to the agreed conditions, that they receive an invoice, with the regulatory formalities, for the services contracted directly and that, if they wish to make a complaint, the claim sheets are delivered to them.

Users are obliged to observe the rules contained in these regulations, which they expressly accept upon signing the admission document, and those dictated by the Management on safety, coexistence and hygiene, for proper use of the establishment. Users must prove their condition, showing the admission document or official identification, when required, respect the facilities and equipment of this establishment and pay the amount of the contracted services at the time of presentation of the invoice or according to the agreed conditions.

Two people will not be allowed to stay in a double room that had been contracted as an individual, or more people than those initially included in the reservation. In these cases and if only if there is availability, the difference in the official rate will be paid at the time of the extension according to the number of people who are going to stay and after modification of the reservation by reception.

The presentation of any claim does not exempt from the obligation to pay for the contracted services.

5. Rights and obligations of the hotel company

This establishment may seek the assistance of the agents of the authority to evict users who violate this regulation, who intend to access or stay in them for a purpose other than the normal use of the hotel service and also, where appropriate, to people who are not registered as users, attendees at banquets, conventions, etc. or that incur in the assumptions set forth in section 2 above.

This establishment can request a guarantee of payment for the contracted services, in accordance with the applicable regulations and to make the corresponding charge in the users account for damages or malfunctions that occur in the facilities, furniture and elements of the establishment due to negligence or wrong use of those. Third party nuisance charges will also apply if compensation is given to the third party involved.

We can also vary the hours of the different consumption, use and enjoyment services, throughout the seasons, depending on seasonality, reserving the right not to admit users outside of said hours, also when the maximum authorized capacity is exceeded or when they are requested within the admission limits, thereby damaging the work schedule of said services.

The aforementioned services, the detail of their scheduled hours, their prices and the conditions of use, will be available to users in the spaces where the services are provided, at the reception of the establishment and, in summary, in the existing directories in the accommodations. In addition, the information on the evacuation plan for emergencies will be available in visible spaces.

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To inform said users, before hiring, of the conditions of provision of services and their prices. To provide them with the highest quality, according to their category and in the contracted terms. To take care that users are treated correctly. To attend and maintain the facilities and services in good condition. To have complaint forms and to report their existence. To provide users who cannot attend, due to overbooking, accommodation in an establishment in the same area, of the same group, modality, where appropriate, specialty, and of the same or higher category. The expenses or surcharges that are originated by such cause will be in charge of the establishment that, on the contrary, will return to the user the differences that occur in their favour.

6. Periods of occupation of the accommodation units

The user of the hotel establishment will have the right to occupy the unit of accommodation from 2 p.m. on the first day of the contracted period until 12 a.m. indicated as the departure date. A different regime may be individually agreed, in this case must be reflected in the admission document, even if said agreement is reached during the stay.

However, on the establishment's maximum occupancy dates, the operating company may delay making the accommodation unit available to the user for a period not exceeding two hours. In any case, the user will have the right to access the common facilities of the same from 12 a.m. on the day of arrival.

Unless otherwise agreed, the extension in the occupation of the accommodation unit for time higher than that contracted will cause the duty to pay one more day.

The user may stay more days than those specified in the document admission, if there is an agreement between the parties. In this case, an extension of the first contract and must be recorded in the same admission document.

7. Prices, invoices and information

The common areas on the premises of the establishment are free to use.

The hotel establishment is not responsible for the price, nor for the use of tools, furnishings and other services, provided outside the hotel establishment, nor for the behavior of non-staff personnel, unless this is expressly stated in its conditions and rates.

The rates with the prices and conditions of the different types of accommodation, catering services, bars, congress events, banquets, laundry, deposits for the use of objects or material provided by the hotel and complementary services of its own and of persons or entities third parties, are available to users who request them.

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The billing of accommodation rates will be calculated by days and according to the number of overnight stays. The minimum billing for accommodation will be the amount of an overnight stay or day, understood to end at 12 a.m. on the day following the date of entry.

The establishment may require its users, at any time and upon presentation of the invoice and its vouchers, to pay for the services provided in addition to the accommodation, which is stipulated for this establishment as advance payment at the time of registration upon arrival. The established credit limit, when a credit card has been presented to guarantee payment, will be € 600 for customers.

In the accommodation units, there is also a directory with information on the prices of the most common services.

Only invoices for accommodation and services contracted directly by users will be provided.

For any type of doubts or questions related to the operation of the hotel, you can contact our reception staff, who will assist you and, where appropriate, will contact the person authorized to resolve your doubt or question, with the Manager being the head of the Hotel.

USE AND ENJOYMENT OF FACILITIES, EQUIPMENT AND SERVICES

8. Reception

At the reception, the necessary procedures will be carried out for the admission of people to the establishment and the cards will be kept to access the accommodation if required by users.

This service is available 24 hours a day.

9. Safe deposit boxes

In each accommodation unit there is installed a safe available to users. The establishment is not responsible for the loss of objects or values that are not deposited in these safes.

10. Laundry - dry cleaning

In each accommodation, you will find information with the conditions of these services, their prices and times of delivery and return of garments. The establishment is not responsible for garments that, due to their conditions or compositions of use, shrink, fade or deteriorate.

11. Food and beverage service

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If a client has their departure before the restaurant's operating time, they can enjoy a cold breakfast. To access this cold breakfast, you must notify the reception the day before the date on which this service is to be provided.

It is forbidden to introduce food or drinks into the hotel establishment to be consumed inside it.

It is not allowed to take food out of the buffet restaurant, except for those exceptions authorized by the hotel management or by the person in charge of the room in service.

12. Gym

The establishment has this facility free enjoyment for its users. For safety reasons, its use is only allowed to people over 18 years of age with sports clothing and shoes.

The regulations applicable to this space are available to all users in the room. It is mandatory for all users without exception.

The maximum capacity is set at 5 people.

13. Parking

The car park is for the exclusive use of hotel customers, this right beginning with the signing of the accommodation contract and the car park file and ending at the end of the stay, unless a shorter duration is expressly agreed.

Its use is conditioned to the payment of the rate that the establishment has stipulated and to the availability of places. The minimum fraction of the rate established for the use of the parking is set for 1 full day, and it is not possible to book by the hour at a reduced price.

The parking space reservation cannot be made in advance of the day of arrival; it will be made at the time of registration, the formalization of the parking space reservation being subject to the availability of space.

When parking your vehicle, occupy a single parking space, otherwise, you will be required to pay for 2 parking units.

The use of the parking area for the disabled must be justified with the display inside the vehicle of the mandatory card.

The establishment is not responsible for the damages produced and received in the vehicles that use this service, nor for the objects deposited inside the vehicles, as well as the theft of the vehicle itself.

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14. GDPR

In order to guarantee the security, privacy and tranquility of the users, this hotel establishment has technical electronic surveillance devices, with permanent recording elements in general and / or common areas.

The personal data of our Clients will be processed for the purpose of Reservation, provision and collection of hotel services and in the case of having their express consent, sending information on hotel offers and services. Being able to exercise the rights of access, rectification, deletion (forgetfulness), data portability, limitation and opposition to its treatment, just by requesting it by any means to the hotel establishment in accordance with Regulation (EU) 2016/679 (RGPD) and the Law Organic (ES) 3/2018 (LOPDGDD).

15. Information and suggestions

Watch and control your luggage. Do not leave it unattended.

Keep the door closed when you are in your room.

Close the door of your room or apartment, as well as the windows when leaving it, even if your absence is only for a short period.

Lock your luggage when not in use and put it in your closet. If the luggage has a lock, always use it.

Never display jewelry, money, or valuables in your room.

Protect your room key. Do not simply leave it at the reception desk; always return it in hand when you leave the hotel. Never show your room key in public places.

If you forget or misplace your key, only the reception staff is authorized to provide you with a new key to open your room after you have been identified with an official document.

When establishing social relationships with strangers, do not reveal the name of the hotel or your room number.

Never allow people into your room with unsolicited deliveries.

Respect the areas in which the rooms are located during the night and nap hours, and in general, avoid making unnecessary noise.

Some hours may change depending on the time of year.

Minors are not allowed to use the elevators without the accompaniment of a responsible adult.

Access by people accompanied by animals is prohibited with the exception of people accompanied by guide dogs, as established by Law 5/1998, of November 23, relative to the use in Andalusia of guide dogs by people with visual impairments.

It is not allowed to wander through the spaces and common areas without shoes and with a naked torso. Guests wearing swimsuits and without T-shirts will not be allowed into the restaurant.

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Before entering the consumption centers, users must show, to those responsible for them, the admission document or card, in order to be able to control the charges that correspond to them for the consumption they carry out.

Bicycles, scooters and the like are not allowed in the rooms if they are not properly stored in a bag or suitcase. In the case of a high-end bicycle, it can be stored in one of the luggage storage rooms with prior authorization from the hotel management. Customers must advise at the time of formalizing their reservation that they are traveling with one of these elements.

It is expressly prohibited, in all areas and dependencies of this establishment, the use, consumption or possession of dangerous products and substances, in application of current legislation on public health.

It is totally forbidden to cook in the rooms, as well as the use of electrical appliances without authorization from the management.

The use of room towels for the beach is not allowed. The establishment has towels for the exclusive use of the beach, upon deposit by the client, which will be returned once the towel or the voucher has been delivered at the reception. In case of loss of the towel / voucher, the guest will not get the deposit back.

It is not allowed to hang clothes or other belongings outside the window (s).

Smoking is prohibited throughout the establishment, in accordance with Law 28/2005 on anti-smoking measures, as well as Law 42/2010 of December 30, which modifies it. The same standard applies to electronic devices or similar. Failure to comply with this rule will entail a surcharge on the client's account of € 150 due to the implications it has on the loss of profit from the sale of rooms by having to block the room to guarantee its correct cleaning and deodorization.

Immediately notify the establishment staff of any abnormal events that you notice such as: suspicious people in the hallway, repeated phone calls from people who do not identify themselves, knocks on the door of your room from unknown people, or not finding anyone at the door when he goes to open it.

Don't bother if they ask you to identify yourself at reception. It is for your safety.

If you wish to have your room fixed, hang the notice: "Please fix the room" on the outside of your bedroom door. If you wish not to be disturbed, hang up the notice: "Please do not disturb".

If you discover any type of deterioration or anomaly in the facilities during use, contact reception.

The electrical installation of your room is 220 Volts.

Please use the facilities properly, respecting the furniture and common areas of the hotel establishment.

We appreciate your participation in the event that, during your stay in the hotel establishment, any simulation of accident and evacuation is practiced.

The Hotel Management.

**Annex II – Scoring Tables for the Hotel and Hotel-Apartment
Classification System
DECRETO LEY 13/2020 HOTEL CÁDIZ PASEO DEL MAR H/CA/00931**

| AREA / SUB-AREA / REQUIREMENTS | Requ. No. |
|--|------------------|
| I. General conditions / Public areas | |
| I.1. General conditions | |
| The entire establishment must be kept in clean and hygienic conditions. | 1 |
| All mechanisms and equipment (furniture, office supplies, etc.) are in perfect working order. | 2 |
| The characteristics of the establishment must be consistent with its category* | 3 |
| I.2. Public areas | |
| There is climate control in the public areas of the establishment (restaurant, lobby, entrance, etc.). | 6 |
| There are separate restroom/toilet facilities for men and women in common areas, lounges, or meeting rooms.* | 7 |
| Natural plants or flowers | 12 |
| Internet access is available in the public areas (e.g., broadband, WLAN, Wi-Fi).* | 14 |
| Bar* open on the same days the hotel is open. | 15 |
| I.3. Reception | |
| Separate and independent reception counter for service | 17 |
| Lobby with seating | 18 |
| Telephone available for guests | 20 |
| Printer/photocopier service | 21 |
| Multilingual service information area in electronic format | 22 |
| Tourist information material about regional resources available at the reception | 23 |
| Multilingual staff | 24 |
| 24-hour front desk service provided in person* | 25 |
| Luggage assistance upon guest request | 32 |
| Luggage storage service for guests upon arrival or departure | 33 |
| I.4. Facilities for Persons with Disabilities | |
| Availability of a low stool to facilitate access to washbasins and toilets | 40 |
| Wall-mounted toilets | 41 |
| Baby changing stations in both men's and women's general restrooms | 42 |
| Door-opening mechanisms using proximity magnetic key cards (avoiding card insertion systems) | 44 |
| Insulation of hot-water pipes in washbasins* | 49 |
| I.5. Aparcamiento | |
| Garage (for a minimum of 20% of the accommodation units)* | 59 |

| I.6. Other general facilities | |
|---|-----|
| Guest access is independent from service and goods delivery access* | 61 |
| Service room/pantry on each floor* | 62 |
| Service staircase | 63 |
| Service lift/freight elevator | 64 |
| Corridors with a width greater than 1.50 meters | 66 |
| I.7. Services | |
| Daily room cleaning | 68 |
| Daily towel change upon guest request | 69 |
| Bed linen changed every three days during the stay | 70 |
| Daily bed linen change upon guest request | 71 |
| Payment by bank card with clearly displayed accepted payment methods | 72 |
| Shipping of forgotten items upon guest request (cost to be paid by the guest) | 73 |
| Wake-up service | 74 |
| Daily national and/or international press | 77 |
| Wheelchair rental service | 86 |
| Laundry and ironing service (items delivered before 9:00 a.m., returned within 12 hours) | 91 |
| External medical care service on demand | 96 |
| II. Accommodation Units (a.u.) | |
| II.1. Dimensions | |
| 100% of the accommodation units meet the size requirements for their category | 99 |
| Junior suite (double room with sitting area) | 100 |
| Connecting accommodation units | 102 |
| II.4. Sleeping Comfort | |
| Single beds with minimum dimensions of 1.00 m x 2.00 m and double beds with minimum dimensions of 1.50 m x 2.00 m | 106 |
| Mattresses with a thickness of 22 cm or more | 108 |
| Duvet service | 110 |
| Hygienic mattress covers (washable with thermochemical products, breathable, free of mites and their droppings). A simple quilted sheet is not acceptable | 111 |
| Cot available upon guest request | 113 |
| Well-maintained blankets or duvets | 115 |
| Well-maintained pillows | 116 |
| Hygienic pillow protectors | 117 |
| Additional pillow upon guest request | 118 |
| Two pillows per person | 119 |
| Guests may choose from different types of pillows (pillow menu) | 120 |
| Additional blanket upon guest request | 121 |
| Ability to fully darken the room | 122 |

| II.5. Equipment of the Accommodation Unit | |
|---|-----|
| Sheer curtain | 123 |
| Hanger | 125 |
| Suitable wardrobe or designated space for clothing | 127 |
| Clothing shelf | 128 |
| Hangers of uniform material and color | 129 |
| Appropriate control of exterior noise through windows | 130 |
| Noise-absorbing doors or double doors | 131 |
| Air conditioning in the rooms | 133 |
| One seat per guest | 134 |
| One comfortable seat (chair or armchair) with a side table | 135 |
| Table or desk —with minimum working size— and adequate lighting | 137 |
| Two power outlets in the room | 138 |
| Additional power outlet near the table or desk | 139 |
| Two power outlets near the bed | 140 |
| Adequate lighting in the room | 141 |
| Bedside table | 142 |
| Reading light near the bed | 143 |
| Main light switch at the room entrance | 144 |
| Room light switch near the bed | 145 |
| Full-length mirror | 146 |
| Luggage rack or designated luggage space | 147 |
| Waste bin | 148 |
| Radio device (radio transmission may be provided via the TV or through the hotel's central telecommunication system) | 149 |
| Smart TV with remote control | 151 |
| Additional color TV in the living rooms of suites and junior suites with remote control | 152 |
| Availability of international plug adapters (upon guest request) | 154 |
| Telephone in the rooms with internal and external line and a multilingual instruction manual | 156 |
| Internet access in the room (broadband, Wi-Fi, etc.)* | 157 |
| Safe / safety box in the room | 159 |
| II.6. Bathroom Equipment and Amenities | |
| 100% of bathrooms include a shower or bathtub, toilet, and washbasin | 161 |
| Shower with screen* | 162 |
| Bidet* | 166 |
| Basic amenities (hand soap, shower gel, shampoo, 1 hand towel per person, 1 bath towel per person, non-slip floors in showers and bathtubs, washable bath mat, appropriate bathroom lighting, mirror, towel racks, additional toilet paper roll, toilet brush, power outlet near the mirror, shelf, hairdryer, and sanitary bin)* | 168 |
| Medium amenities (basic amenities, facial towels/tissues, magnifying vanity mirror, and stool) | |
| Provision of 2 additional amenities | 169 |
| Slippers available upon guest request | 177 |

| II.7. Miscellaneous Items in the Accommodation Unit | |
|---|-----|
| Multilingual hotel services directory | 178 |
| Writing materials and notepad | 181 |
| Iron and ironing board available upon guest request | 183 |
| Sewing kit available upon guest request | 184 |
| Laundry bag available | 185 |
| Shoe-cleaning items* | 187 |
| Additional locking mechanism/lock on the room door | 189 |
| Electronic key card lock | 190 |
| III. Food & Beverage | |
| III.1. Beverages | |
| Beverage service available in the establishment outside the dining room/bar hours or via beverage dispensers | 191 |
| 16 hours of beverage service for room service | 193 |
| Minibar in accommodation units with a drinks and snacks menu available upon guest request | 194 |
| III.2. Breakfast* | |
| À la carte breakfast (full buffet breakfast also including hot buffet options, live-cooking stations, or à la carte hot dishes) | 197 |
| Breakfast service available for more than two and a half hours | 199 |
| III.3. Meals / Food Service* | |
| Meal service offered in the hotel (minimum lunch or dinner service) | 201 |
| Lunch service available for at least two hours | 202 |
| Dinner service available for at least two and a half hours | 203 |
| 14-hour food offering for room service | 205 |
| À la carte or buffet restaurants open 7 days a week (each restaurant different in concept, food selection, and location) | 206 |
| Snack service | 208 |
| Special menus available upon request (children's menu, gluten-free, allergy-friendly, diabetic, etc.) | 209 |
| Regional cuisine | 210 |
| Highchairs available in the restaurant/dining room upon request | 211 |
| Buffet menu or information available in more than one language | 212 |
| IV. Additional Offer (Leisure and Other Activities) | |
| IV.1. Sport | |
| Gym with at least four different types of exercise machines | 214 |
| IV.3. Children | |
| Child assistant/caregiver available upon guest request | 238 |
| IV.4. Other offer | |
| Pool/beach towel | 249 |
| V. Meeting and Event Services* | |
| Conference room larger than 100 m ² with a minimum ceiling height of 2.75 m | 251 |
| Boardroom | 252 |
| Breakout room as a complement to a conference room | 253 |

| | |
|--|-----|
| VI. Quality and ICT (Online Activities) | |
| VI.1 Quality Systems | |
| Complaint management system, including complaint acceptance, evaluation, and response cycle | 254 |
| Customer satisfaction questionnaire, including the establishment's management of surveys, results evaluation, improvement programs and monitoring, and publication of results on the hotel's own website | 255 |
| Adherence to the electronic complaints and claims system of the Junta de Andalucía | 256 |
| Mystery guest: carried out at least annually by external professionals on the initiative and at the expense of the hotel, analyzed and documented; or internal undercover controls (e.g., chain audits or partner inspections) | 257 |
| VI.2. ICT (Online Activities) | |
| Own website with realistic and meaningful photos of the establishment (at minimum, exterior views, public areas, and guest rooms). 3-, 4-, and 5-star establishments must have the website available in at least two languages | 265 |
| Possibility of online reservations via the hotel's own electronic booking system, beyond a simple email channel for requests or inquiries | 266 |
| Accessible website | 267 |
| Virtual assistant in the accommodation units / app | 268 |
| Digital invitation sent to departing or departed guests to leave a review on a portal or the hotel's website | 269 |
| Location map or geolocation coordinates available upon request or online | 270 |
| VII. Environmental Measures, Energy Efficiency and Circular Economy * | |
| VII.1. Energy Efficiency and Renewable Energy | |
| Presence-detection devices that automatically switch lighting on and off in circulation areas | 271 |
| Automatic power-cut system when leaving the rooms | 272 |
| LED exterior lighting fixtures in areas requiring permanent night lighting | 274 |
| Lamps or lighting fixtures with maximum luminous efficiency and minimum electrical consumption inside the building | 275 |
| Thermostats in all facilities, common areas, and accommodation units whenever air conditioning is available | 281 |
| VII.2. Water | |
| Water-saving devices on washbasin, bathtub, and shower taps (single-lever taps, diffusers, pressure and flow limiters, etc.) throughout the establishment | 282 |
| Dual-flush systems or flush-stop mechanisms on toilet cisterns throughout the establishment | 283 |
| VII.4. Waste | |
| Selective collection of waste generated by the establishment's activity | 288 |
| VII.5. Decarbonization | |
| Methodology initiated for measuring the Carbon Footprint | 301 |

NOTES (COMMENTS ON THE CRITERIA MARKED WITH AN ASTERISK)

(3) In general: a 1-star establishment must have appropriate and well-maintained decoration and equipment in accordance with simple requirements; a 2-star establishment must have well-maintained decoration and equipment providing a harmonious appearance suitable for a medium level of requirements; a 3-star establishment must have decoration and equipment consistent in form and color, giving a general impression of high comfort in line with a high level of requirements; a 4-star establishment must present high-quality decoration and equipment, offering first-class comfort, with a general impression that is consistent in form, color, and materials according to a high level of requirements; and a 5-star establishment must present luxury decoration and equipment, offering a higher level of comfort and a general impression consistent in color, form, and materials according to the highest level of requirements.

(6) and (133) Establishments operating only from October to April are not required to provide cooling. Likewise, those operating only from May to September are not required to provide heating. Hot/cold air-conditioning units (Split or Fan Coil) are considered climate-control systems.

(7) For 1-, 2-, and 3-star categories, this will not be a mandatory requirement if the establishment has fewer than 30 rooms or if it was previously exempted for not having gender-segregated facilities.

(11) and (155) Points will be awarded only when accreditation is provided through a certificate duly issued by a gallery owner or an accredited professional.

(13), (14), and (157) Except in cases of technical impossibility.

(15) The bar must be separate from the restaurant and offer more than a simple beverage service (at minimum, a wide and varied selection of drinks and a snack offering).

(25) In 1- and 2-star establishments with 15 or fewer accommodation units, this service may be provided by on-call staff from 20:00 to 08:00. In such cases, an automatic system must be implemented to guarantee user access and safety.

(46), (49), and (Block VII) Compliance with these criteria must be accredited by submitting certificates signed by a qualified technician.

(57) Either within the hotel or in an associated facility located in the closest adjacent area. "Parking" is understood as a designated area for parking vehicles, not necessarily enclosed or covered.

(59) Enclosed and integrated within the same building as the establishment.

(61) Except when the building in which the establishment is located has a protection status under the General Catalogue of Assets of Andalusian Historical Heritage, making compliance with this criterion impossible.

(62) Floor pantries must be equipped with at least sinks or drains and cabinets or shelving for cleaning items and replacement linen. Walls must be covered with materials that are easy to clean.

(162) In 3- to 5-star hotels and hotel-apartments, shower trays must have a minimum surface area of 0.90 m². In all cases, the minimum width must be 70 cm. At least 80% of all bathrooms must meet these minimum dimensions.

(166) The bidet may be replaced by a device incorporated into the toilet that performs the same function.

(168) The "shampoo" criterion will be considered fulfilled if the bath gel can also function as shampoo and this is indicated on the bottle or dispenser.

(187) The kit must include at least a shoe-shine sponge, a shoe-cleaning wipe, or a similar item.

(III.2) and (III.3) Establishments classified as 3- and 4-star in the city-hotel category are exempt from meeting these requirements.

(Block V) With specific furnishings and a wide range of audiovisual equipment.