



RESTAURANT OPENING TIMES

MOSAICO

Breakfast: 07h00 – 10h00
Lunch: 12h00 - 14h30
Dinner: 18h30 - 22h00

CASA NOSTRA ITALIAN - A LA CARTE RESTAURANT

The Level Breakfast: 08h00 – 11h00
Dinner: 18h00 – 21h30
(With prior reservation, available to book once per week)

NAMI ASIAN BISTRO

A La Carte Dinner:
19h00 – 21h30
(Teppanyaki Show Cooking)
(Available at additional charge,
prior reservation required)

Closed on Wednesday

PURA VIDA

A La Carte Lunch & Snack:
12h00 – 17h00

A La Carte BBQ Dinner:
18h00 – 21h30
(With prior reservation, available to
book once per week)

Scan to book a
restaurant and
view menus



BAR OPENING TIMES

THE LEVEL LOUNGE

09h00 – 22h00

THE AVENUE BAR

08h30 – 23h30

SAFIRA POOL BAR

10h00 – 18h00

THE AZUL BAR

18h00 – 02h00

DRESS CODE & FOOD SAFETY

Our restaurant dress code is smart casual.

Guests are requested not to take food
and drink outside the restaurants areas
and also not to feed the animals.



ADULT'S ACTIVITIES



FITNESS CENTRE
Open 24 Hours

YHI SPA

The spa is located next to the
fitness centre and is open
every day from 10h00 – 20h00.

We offer a Turkish-bath, sauna
and jacuzzi FREE of charge.

Reservations are required
with at least 24h in advance.
Reservations can be made
directly at reception area,
with the Sales Team.

Cancellation is free up to 12h prior the
service, otherwise 50% of the price will
be charged. No-shows will be treated
as cancellation without notice.

USEFUL TIPS FOR YOUR STAY



24h reception service Dial "0" from your room telephone.



Free Wi-Fi: available in the lobby and reception, in your room and
throughout the resort.



Towel cards: are given out at check-in, and in your room. please return at check-out.
Failure to return beach towels will incur a charge of 20€ per towel.

You can pick up your pool towel at the second pool area, next to The Level
Lounge, from 09:00 – 13:00, and 15:00 - 17:00, with your towel card.

All Pools are open from 10:00 - 18:00



Check-out is at 12:00: Late check-out is available and needs to be confirmed
the day before departure.

Prices are: 40€ Until 16:00 | **80€** Until 20:00
20:00 onwards: **charged at a full day**



Key Cards: must be returned on check out: each key damaged or lost will
have an extra charge of €5.



Pick-up times: from reception are **10:00 and 11:00 in the morning**, and at **16:00 in the
afternoon** the guests will be picked-up from **Santa Maria** to be dropped off at the hotel.

Make your dinner reservations at Reception or by dialling "0" from the room.